



Hospital Accreditation (HA)

- ☐ A national mechanism to create awareness, promote & support quality improvement effort for patient care
- A voluntary process
- ☐ From R&D phase to implementation phase
- ☐ Funded by Thailand Research Fund (TRF) and Health Systems Research Institute (HSRI)



Purposes of HA (R&D phase)

- ☐ To test the feasibility of Hospital Standards
- To implement new concepts of quality improvement and accreditation as a learning process (not inspection)
- ☐ To build up capability of personels (co-ordinator, consultants, surveyors)
- ☐ To study the critical success factors



Purposes of HA (Implementation phase)

- ☐ To support hospitals that are willing to improve quality of patient care
- ☐ To verify improvement effort & encourage further improvement (through a survey process)
- ☐ Public have more information to make decision



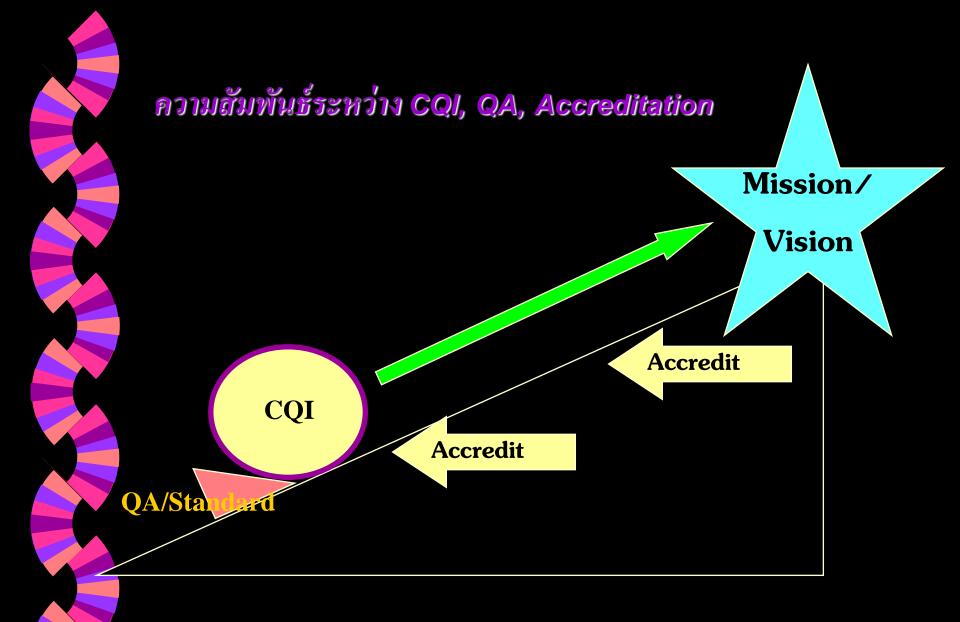
Hospital Standards

- ☐ Hospitals use as a guideline quality improvement
- ☐ Surveyors use for verification of compliance
- ☐ Adopted from international standards & adapted to fit with the Thai context
- Examples of essential components that are new to Thailand: Medical Staff Organization, Clinical Practice Guideline, Peer Review



What is the meaning of being accredited

- ☐ A commitment for <u>patient focus</u> continuous quality improvement (CQI)
- A good system to prevent risk and assure the consistency of practice (QA)
- ☐ Self assessment of all the practices, especially on professional standard and ethic
- ☐ Good teamwork and leadership
- ☐ Has all other essential components for quality of care





HA Organization

- ☐ Policy body: Collaboration for Hospital Quality
 Improvement & Accreditation (CHIA)- forum of
 government, professional representative &
 credible citizen
- Execute body: Institute of Hospital Quality
 Improvement & Accreditation (HA-Thailand)
 now work independently under the umbrella of
 HSRI



Achievement at Present

- ☐ Confident in the process of quality improvement
- Confident in the survey process
- ☐ Build up capability of quality co-ordinators & facilitators
- ☐ First group of 4 hospitals were/to be surveyed in March/April

