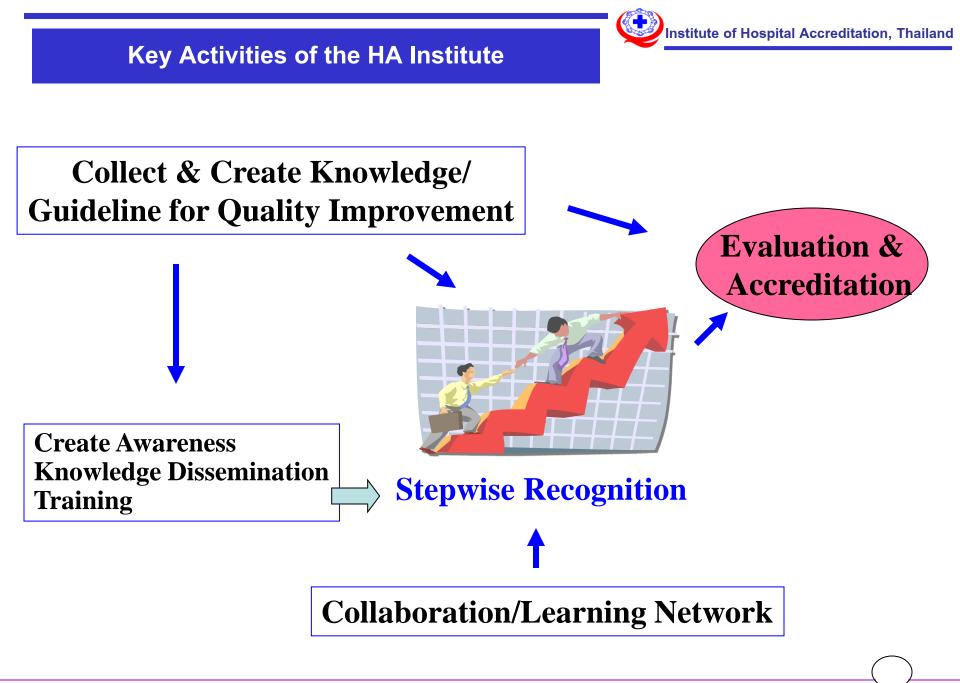


Patient Safety Initiative in Thailand

Anuwat Supachutikul, M.D.

CEO, Institute of Hospital Accreditation, Thailand Present at 2nd Annual Congress of JSQSH (Japanese Society for Quality and Safety in Healthcare) 24 November 2007





3 Steps to HA

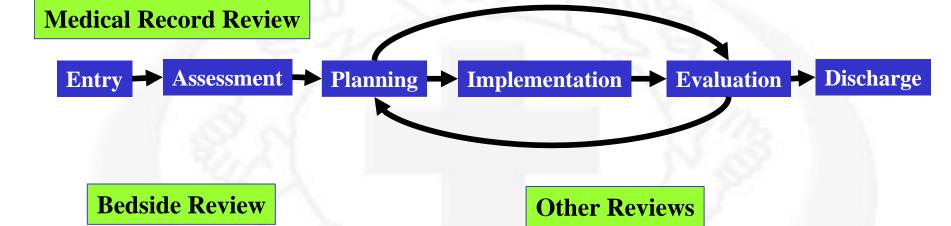
Step 3: Quality Culture Identify OFI from standards Focus on integration, learning, result

Step 2: Quality Assurance & Improvement Identity OFI from goals & objectives of units Focus on key process improvement

Step 1: Risk prevention Identify OFI from 12 reviews Focus on high risk problems

Quality Review : Tools to Identify the Case in Step 1



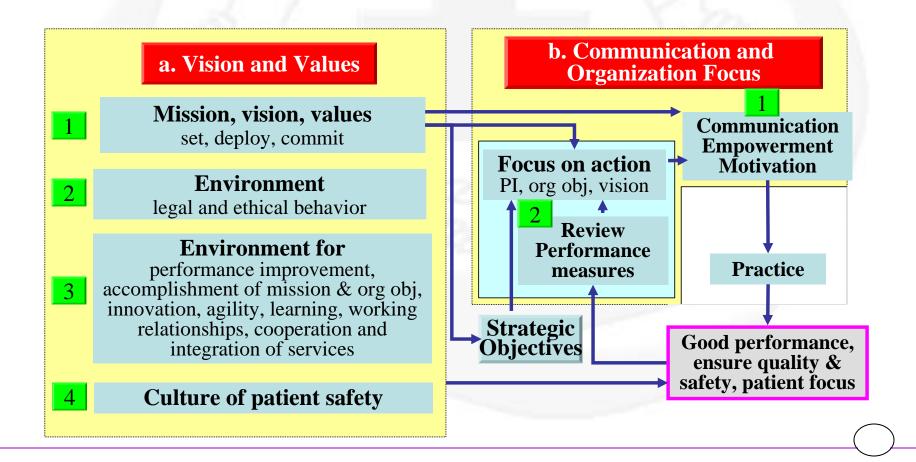


Risk & Care Communication Continuity & D/C plan Team work HRD Environment & Equipment Customer Complaint Review Adverse Event/Risk Management System Competency Management System Infection Control Drug Management System Medical Record Review Resource Utilization Review KPI Review



I – 1.1 Senior Leadership

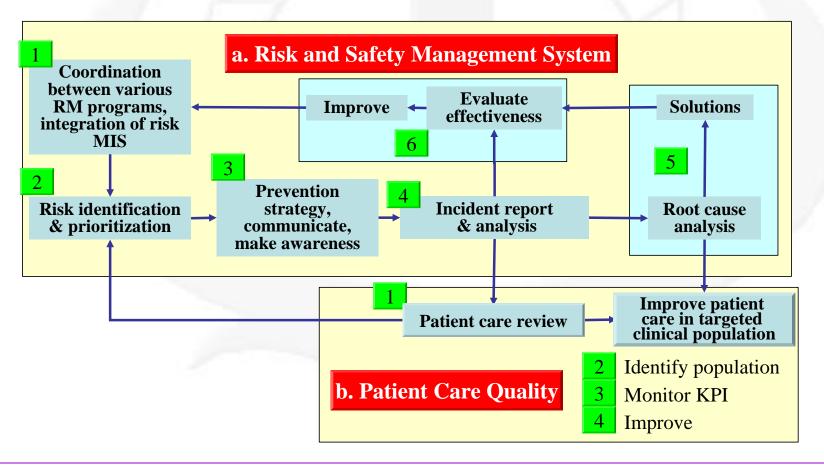
Senior leaders guide the organization. Senior leaders communicate with staff and encourage good performance, ensure quality and safety of care.



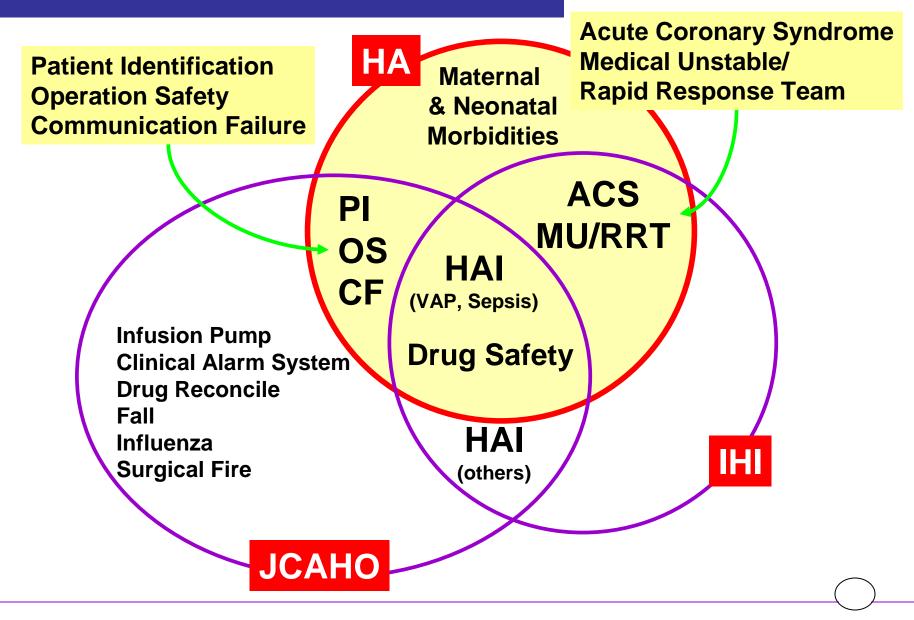
HA Standards Part II: Key Hospital Systems

II – 1.2 Risk, Safety, and Quality Management System

There is an effective and coordinated hospital risk, safety, and quality management system, including integrated approach for patient care quality improvement.



Thai Patient Safety Goals 2006



Patient Safety Challenges 2007



Clean Care is Safer Care			
		Global Patient Safety Challenge	
Safe Surgery Save Lives		Clean Surgery Safe Anesthesia	
		Right Patient, Site, Procedure	
	Safe fro	om ADR	
Safe Medication	Safe fro	om Med Error	
	Safe fro	om Transition Error (Med Reconcile)	
	Dati	ient Identification	
Proper Diagnosis		ective Communication (SBAR)	
		per Diagnosis	
& Response		Rapid Response to Clinical Un-stability	
		Sepsis	
High M & M Conditions		Acute Coronary Syndrome	
		Maternal & Neonatal	

Launch of the First Global Patient Safety Challenge "Clean Care is Safer Care" Institute of Hospital Accreditation, Thailand

20 June 2007



I resolve to focus action first on the priority issues with foreseeable specific and measurable outcomes with regard to patient safety, in particular at health care facility level. These priorities are to reduce the risks of health care-associated infection along the line of "Clean Care is Safer Care" Campaign and to increase drug safety. Implementation of interventions to reduce health care-associated infection and to increase drug safety will receive senior management support. Additionally role-modeling from key staff to promote the implementation will be encouraged.

